



Statistical Process Control

Tools, Techniques and Tips

A comprehensive training course and workshop

- IMPROVE THE QUALITY OF PRODUCTS & SERVICES
- MAKE SENSE OF YOUR DATA
- REDUCE WASTE AND RE-WORK
- IMPROVE PRODUCTIVITY AND INCREASE PROFITS
- INCREASE CUSTOMER SATISFACTION
- APPLY SPC TO
 - SALES
 - MANUFACTURING
 - SERVICE
 - ADMINISTRATION
- BENEFIT FROM TRIED AND TRUE METHODS
- LEARN TO INTERPRET DATA – ANTICIPATE PROBLEMS & MAKE BETTER DECISIONS
- LEARN TO APPLY PRACTICAL STATISTICS IN REAL LIFE APPLICATIONS.

SIX SIGMA QUALITY DEFINED

Whether you produce a manufactured part or provide a service, applying statistical techniques to your systems or processes will significantly improve your business. The secret is to choose the right techniques and to apply them at the right time in a cost-effective manner. This course covers the following:

- Introduction to statistical process control
- Data collection
 - Operational definitions
 - Sampling
- Check sheets
- Control chart theory
 - For Variables & Attributes data
 - Chart Interpretation
- Histograms
- Capability analysis
 - (includes Cp, Cpk, Non-normal).
- Pareto Diagrams

Comments from previous participants:

'Statistical process control explained in an understandable way.'

Graham Murrell, Bonlac Foods Ltd.

'A terrific course, well paced, excellent reference material....'

Darren Knights, Department of Defence - Navy.

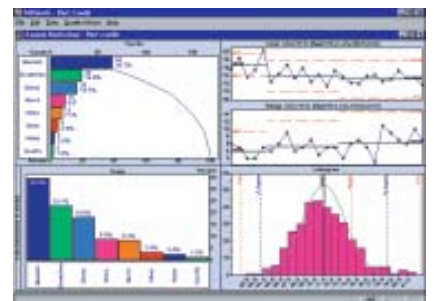
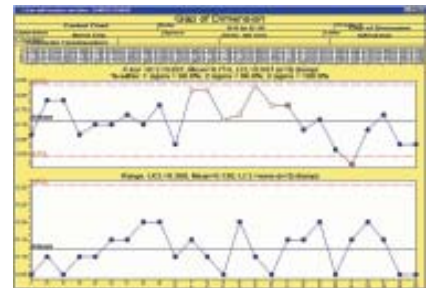
Learnt an enormous amount - putting it into practice will be the next challenge - Looking forward to this!

Chris Jardine, NZI Insurance.

Dates and Location

Sydney: 18-19 August 2010
Mercure Hotel

Melbourne: 3-4 August 2010
Quest Kimberley



All registrations will be acknowledged and complete venue details will be provided. Numbers are strictly limited to ensure maximum benefit to participants.

Registration Form

To register, complete & FAX (03) 9770 1995

I want to attend this seminar for \$795 plus GST in

Sydney Melbourne

Name _____

Title _____

Organisation _____

Street address _____

City/State/Postcode _____

Phone _____

Fax _____

E-mail _____

Payment is due in advance of the seminar

Cheque (Please make payable to PQ Systems Pty Ltd)

MasterCard/Visa

Card No _____

Exp. date _____ Name on card _____

Signature _____

P.O. _____

Please invoice me.

Please call me about in-house training.

Cancellations are accepted with full refund up to two weeks before the course. For cancellations after this, PQ Systems reserves the right to expect full payment of the course fee. Substitutions are welcome at any time.